Topic of Poster: Quality Improvement Initiative

Title:

Process Improvement to Meet Appropriate Use Criteria (AUC) for Elective Patients in the National Cardiovascular Data Registry (NCDR<sup>®</sup>) CathPCI Registry<sup>®</sup>

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#### Summative Statement:

Proper documentation is vital to insure appropriate percutaneous coronary intervention (PCI) procedures via the NCDR CathPCI Registry dashboard and reports.

#### Story Idea:

We looked at methods to increase the rate of "appropriate" PCI for patients WITHOUT Acute Coronary Syndrome (ACS). Prior to Quarter 1 2013, there were no data to report for this metric due to issues with definition interpretation. The question was, "how do we know that our patients were receiving appropriate PCIs?"

Findings

- All PCI were coded as urgent hence, no patients were reported in metric 34
- There were no processes in place to address PCI appropriateness.

Innovations

- HPH hired one full time equivalent (FTE) Cardiac Reviewer specifically for the NCDR CathPCI Registry.
- A team consisting of members from the cardiology clinic, the cardiac cath lab and the quality department was formed to identify, analyze and fix gaps in the workflow.
- Interventional cardiologists' and referring cardiologist were educated on the use of the AUC worksheet and smartphase.
- Stress test interpretation was standardized to include quantifying ischemia.
- A paper worksheet was used for the documentation of AUC using The Society for Cardiovascular Angiography and Interventions' Quality Improvement Toolkit (SCAI-QIT) AUC calculator. Subsequently, this worksheet was built into a smart phrase in electronic medical record system for the MDs to document.
- A pre-cath checklist was implemented in the EMR for admission nurses to verify that labs and stress testing were completed within the NCDR time constraints.
- A workflow was built to take the AUC smart phase documentation for all elective outpatients, enter it into the SCAI-QIT AUC tool, and print results of the tool for use in the cardiac cath lab.
- A second time out was implement if a PCI was indicated to address PCI appropriateness
- The printed AUC tool is collected to monitor MD and staff compliance of the AUC workflow

#### Results:

The Quarter 1 2013 score was 25% which was far below the national median. After implementing the AUC workflow, the Quarter 3 2013 score increased to 75% with a rolling 4 quarter score of 54.17 which is above the national median.

Conclusion:

#### CathPCI Registry<sup>®</sup> Poster Abstract

We found that documentation and MD/staff compliance is vital to improving scores. Building the AUC workflow affected the AUC scores positively by getting the multidisciplinary team involved and by increasing the cardiology clinic and cardiac cath lab communication.

#### Caveats:

- Physician and staff consensus (buy-in)
- There are unusual cases that will create "noise" in the data. These cases are reviewed to identify the area of opportunity.
- Staged PCI cases are rare in our facility; typically they are the fall out cases.

#### Whats next:

In 2014, we are looking at many projects to increase the NCDR scores:

- Looking at the staged PCI cases to see what the best practices are for making sure they are appropriate.
- Using the Physician level scores to have individual conversations
- Implementing Grand rounds and educational forums for staff that focuses on cardiac cath patients
- Reviewing all inappropriate and uncertain cases to identify gaps in the process.

#### SCAI-QIT Appropriate Use Criteria Tool

| http://scai-qit.org/content/clinical-pr                                    | ecentation | Pt sticker   |  |
|--|------------|--|--|
| Non ACS  |            | Definitions  |  |
| Ischemic Symptoms  |            | Canadian Cardiovascular Society Angina Classification<br>System  |  |
| Asymptomatic (no ischemic symptoms)  |            |  |  |
| CCS I (ordinary physical activity does not cause<br>angine symptoms)       |            | CCS I - Ordinary physical activity does not cause angina, such as walking,<br>climbing stairs. Angina occurs with strenuous, rapid, or prolonged exertion at<br>work or recreation.                            |  |
| CCS II (slight limitation of ordinary activity)                            |            | CCS II - Slight limitation of ordinary activity. Angina occurs on walking more<br>than 2 blocks on the level and climbing more than one flight of ordinary stairs<br>at a normal pace and in normal condition. |  |
| CCS III (marked limitaion of ordinary activity)                            |            | CCS III - Marked limitations of ordinary physical activity. Angina occurs on<br>walking one or two blocks on the level and climbing one flight of stairs in<br>normal conditions and at a normal pace.         |  |
| CCS IV (inability to carry in any physical activity<br>without discomfort) |            | CCS IV - Inability to carry on any physical activity without discomfort—anginal<br>symptoms may be present at rest.  |  |

| Anti-ischemic/anginal Therapy                         |  | Anti-anginal meds within 2 weeks  |
|---|--|---|
| No therapy  |  | Beta blockers<br>Ca Channel Blockers<br>Ranexa<br>Long Acting Nitrates (SL nitro not included)<br>Other |
| Minimal therapy (1 class of medication)               |  |   |
| Maximal therapy (2 or more classes of<br>medications) |  |   |

| Non-invasive Test Results<br>(performed within six months of cath procedure | ) Non-invasive Test Examples  |  |
|---|---|--|
| No non-invasive testing performed   | Exercise Stress Test<br>Stress Echocardiogram   |  |
| Low-risk stress test findings: cardiac<br>mortality <1%/year                | Stress Testing with SPECT MPI<br>Stress Testing with CMR<br>Cardiac CTA<br>Coronary Calcium Scoring |  |
| Intermediate-risk stress test findings:<br>cardiac mortality 1-3%/year      |   |  |
| High-risk stress test findings: cardiac<br>mortality >3%/year               |   |  |
| Equivocal test results  |   |  |

| Prior CABG    |  |  |
|---------------|--|--|
| No prior CABG |  |  |
| Previous CABG |  |  |

## Smart Phrase built in EMR

### Non-ACS

{Ischemic symptoms:13910}

{Anti-ischemic Therapy: 1391Asymptomatic (no ischemic symptoms) {Non-invasive Test Results: CCS I (ordinary physical activity does not cause angina symptoms) {Prior CABG: 13913} CCS II (slight limitation of ordinary activity) CCS III (marked limitation of ordinary activity) CCS IV (inability to carry in any physical activity without discomfort)

# Sample Documentation in H&P

## Non-ACS

CCS III (marked limitation of ordinary activity) Minimal therapy (1 class of medication) Intermediate-risk stress test findings: cardiac mortality 1-3%/year No prior CABG

# Patients WITHOUT ACS: Proportion of evaluated PCIs that were appropriate

